SUMMARY OF SECTION 272 AFFILIATE TRANSACTIONS

WORK ORDER <u>RETAIL MARKETS</u> <u>GENERAL SERVICES</u>

	☐ Original Summary of Serv	vices	☐ Amendment (#2)			
For services pr	rovided from <u>Owest Corporation</u> to <u>Ow</u>	vest LD Corp., a Secti	on 272 affiliate.			
Description of (QLDC). Servi General Servic reports. These levels and usag QC may design vendor paymen enhancement re General Custo functions as proregion QLDC c	Services Provided: Qwest Corporation (ces may include: ees: QC may design, analyze and provide reports may include statistical results by ce. QC may train management and occupa and develop the methods and procedures t support. QC may also provide overall proquests associated with non sales related somer Support: QC may provide general cocessing customer service change requests ustomer correspondence which may include.	(QC) will perform mise e daily, weekly and mo order type by product; ational personnel on me guidelines for custom roject supervision and upport activities. austomer assistance to es and processing billing and investigation of Pr	cellaneous general services for Qwest LD Corp onthly marketing metric and customer usage revenue tracking, call center volumes, service ethods and procedures for customer support care. er support care. QC may provide miscellaneous support for mechanization requests and system QLDC customers which may include such g adjustments. In addition, QC may manage in- imary Interexchange Carrier (PIC) disputes, customers. Also includes placing billing notes on			
Effective Date:	: June 1, 2005					
Termination D						
Specific teri						
⊠Ongoing tran	nsactions until cancelled in accordance wi	th Master Services Ag	reement provision			
Special Equip	ment Used in Providing Service: None					
Number of Per	rsonnel Used to Provide Each Service: S	See Pricing Addendu	m			
Type/Title of P	Personnel Providing Each Service: See 1	Pricing Addendum fo	r Titles of Personnel			
Estimated Len	gth of Time to Complete Transaction (for specific projects o	nly):			
Expected Freq	uency of Services Provided: See Pricing	g Addendum				
Pricing: See P	ricing Addendum for the actual prices	charged.				
Approved By: Qwest Corporation		Qwest LD Corp.				
Signed:	Kathy Jelinek	Signed:	Ford Fay			
Printed Name:	Kathy Jelinek	Printed Name:	Ford Fay			
Title:	Affiliate Transaction Manager	Title:	President			
Date:	6/1/05	Date:	6/06/05			

Comments: Amendment 2 to the Retail Markets General Services Work Order replaces Amendment1 and the related Pricing Addendum in their entirety. Amendment 2 updates pricing.

<u>OLDC</u> <u>RETAIL MARKETS</u> <u>GENERAL SERVICES</u>

Addendum A – Pricing Amendment #2

Effective: June 1, 2005

Service/Acct	Grade Level/ Wage Scale	Employee Title	Number of Qwest Corporation Employees	Rate/ Unit	Pricing Methodology (Tariff, PFR, PCP, FDC/FMV)	Frequency of Service (Daily, Monthly, Occasionally) ⁱⁱ
Market Support- General Svcs.	WS-08	Data Specialist	1-3	\$45.63 per hour	PCP	Daily
Market Support- General Svcs.	WS-F01	Contract Sales Representative	1-343	\$42.21 per hour	PCP	Daily
Market Support- General Svcs.	WS-M	Customer Relations Specialist Sales and Service Consultant	1-6	\$48.57 per hour	РСР	Daily
Market Support- General Svcs.	102	Lead Marketing Spec. Sr. Administrative Assistant Lead Marketing Spec.	1-4	\$59.43 per hour	PCP	Daily
Market Support- General Svcs.	103	Marketing Professional Process Analyst	1-9	\$74.87 per hour	PCP	Daily
Market Support- General Svcs.	104	Sr. Commissions Analyst Sr. Fin/Business Analyst Sr. Marketing Professional Sr. Process Analyst Sr. Project Analyst	1-16	\$91.65 per hour	РСР	Daily
Market Support- General Svcs.	105	Lead Fin/Business Analyst Lead Marketing Professional Product Manager Lead Competitive Intelli Consult	1-22	\$111.53 per hour	РСР	Daily
Market Support- General Svcs.	I06	Sr. Product Manager Staff Marketing Professional	1-8	\$140.44 per hour	РСР	Daily
Market Support- General Svcs.	M02	Manager Product Mgmt	1	\$136.77 per hour	PCP	Daily

Market Support- General Svcs.	SI1	Retail Sales Associate	1-3	\$39.94 per hour	РСР	Daily
Market Support- General Svcs.	SI2	Retail Senior Sales Assoc LM	1-3	\$50.78 per hour	PCP	Daily
Market Support- General Svcs.	SI3	Business Develop. Spec. Community Focus Acct. Rep II Acct Executive-Local Mkts Cust. Rel. Mgr II-Winback	1-84	\$64.11 per hour	PCP	Daily
Market Support- General Svcs.	SI4	Senior Account Executive	1	\$74.80 per hour	PCP	Daily
Market Support- General Svcs.	SM2	Market Manager – LM Sales Manager – LM Telesales Manager II – Sales CN	1-35	\$108.64 per hour	PCP	Daily

Pricing methodologies include Tariff or Publicly Filed Rate (PFR); Prevailing Company Price (PCP); and higher/lower of Fully Distributed (FDC) or Fair Market Value (FMV). FDC includes the costs of materials (unless they were paid for by the affiliate) and all direct and indirect miscellaneous and overhead costs for goods and services provided.

ii As indicated on Cost Allocation Manual (CAM).