

SUMMARY OF SECTION 272 AFFILIATE TRANSACTIONS

WORK ORDER

Call Handling Transfer Service

Original Summary of Services

Amendment (#9)

For services provided from Qwest Corporation to Qwest LD Corp., a Section 272 affiliate.

Description of Services Provided: *QC Trouble Management Organization will receive QLDC customer repair calls. They will have customer perform some testing and gather results. QC Trouble Management Organization will create repair ticket in QCC repair ticketing system. QC will be able to unblock toll restrictions.*

QC will transfer non repair calls to the QLDC trouble management area.

Provisioning Date: March 01, 2007

Termination Date:

Specific termination date:

Ongoing transactions until cancelled in accordance with Master Services Agreement provision

Special Equipment Used in Providing Service: None

Number of Personnel Used to Provide Each Service: See Pricing Addendum

Type/Title of Personnel Providing Each Service: See Pricing Addendum for Titles of Personnel

Estimated Length of Time to Complete Transaction (for specific projects only):

Expected Frequency of Services Provided: See Pricing Addendum

Pricing: See Pricing Addendum for the actual prices charged.

Approved By:

Qwest Corporation

Qwest LD Corp.

Signed: William J Grundy

Signed: Dan Willis

Printed Name: William J Grundy

Printed Name: Dan Willis

Title: Lead Fin/Business Analyst

Title: President

Date: 3/6/07

Date: 3/8/07

Comments: Amendment 9 to the Trouble Management Call Transfer Service Work Order replaces Amendment 8. Amendment 9 updates pricing.

Call Handling Transfer Service

Qwest LD Corp.

Amendment #9 Addendum A - Pricing Effective: March 01, 2007

<i>Service</i>	<i>Employee Title & Salary Level/ Wage Scale</i>	<i>Number of QC Employees</i>	<i>Rate/ Unit</i>	<i>Pricing Methodology (Tariff, PFR, PCP, FDC/FMV)¹</i>	<i>Frequency of Service (Daily, Monthly, Occasionally)²</i>
Provide transfer of misdirected QLDC trouble management calls to QLDC trouble management area.	Screening Consultant/ Wage Scale 4/ Customer Service Specialist/Wage Scale CSS	1- 1114	\$1.32 per call transfer	PCP	Daily
Provide Repair Call Handling for QLDC trouble management area	Screening Consultant Wage Scale 4	1-351	\$4.34 per repair call handled	PCP	Daily

¹ Pricing methodologies include Tariff or Publicly Filed Rate (PFR); Prevailing Company Price (PCP); and higher/lower of Fully Distributed Cost (FDC) or Fair Market Value (FMV). FDC includes the cost of materials (unless they were paid for by the affiliate) and all direct and indirect miscellaneous and overhead costs for goods and services provided.

² As indicated on Cost Allocation Manual (CAM)