# SUMMARY OF SECTION 272 AFFILIATE TRANSACTIONS

### WORK ORDER

### Call Handling Transfer Service

Original Summary of Services

Amendment (#6)

#### For services provided from <u>Qwest Corporation</u> to <u>Qwest LD Corp.</u>, a Section 272 affiliate.

**Description of Services Provided:** *QC Trouble Management Organization will transfer QLDC trouble management calls to the QLDC trouble management area.* 

Provisioning Date: October 1, 2005

**Termination Date:** 

Specific termination date:

Ongoing transactions until cancelled in accordance with Master Services Agreement provision

Special Equipment Used in Providing Service: None

Number of Personnel Used to Provide Each Service: See Pricing Addendum

Type/Title of Personnel Providing Each Service: See Pricing Addendum for Titles of Personnel

Estimated Length of Time to Complete Transaction (for specific projects only):

**Expected Frequency of Services Provided: See Pricing Addendum** 

Pricing: See Pricing Addendum for the actual prices charged.

**Approved By:** 

| Qwest Corporation |                               | Qwest LD Corp.  |            |  |
|-------------------|-------------------------------|-----------------|------------|--|
| Signed:           | William J Grundy              | Signed:         | Dan Willis |  |
| Printed Name:     | William J Grundy              | Printed Name: _ | Dan Willis |  |
| Title:            | Affiliate Transaction Manager | Title:          | President  |  |
| Date:             | 10/6/05                       | Date:           | 10-7-05    |  |

**Comments**: Amendment 6 to the Trouble Management Call Transfer Service Work Order replaces Amendment 5 and the associated Pricing Addendum in their entirety. Amendment 6 updates pricing.

# Call Handling Transfer Service

## Qwest LD Corp.

### Amendment #6 **Addendum A - Pricing** Effective: October 1, 2005

| Service   | Employee Title &<br>Salary Level/<br>Wage Scale  | Number of QC<br>Employees | Rate/<br>Unit                        | Pricing<br>Methodology<br>(Tariff, PFR, PCP,<br>FDC/FMV) <sup>1</sup> | Frequency of<br>Service<br>(Daily, Monthly,<br>Occasionally) <sup>2</sup> |
|---|--|---------------------------|--------------------------------------|---|---|
| Provide transfer of<br>misdirected QLDC<br>trouble management<br>calls to QLDC<br>trouble management<br>area. | Screening Consultant/<br>Wage Scale 4/<br>Customer Service<br>Specialist/Wage Scale<br>CSS | 1- 1114                   | \$1.00 per<br>call transfer          | РСР   | Daily   |
| Provide Repair Call<br>Handling for QLDC<br>trouble management<br>area  | Screening Consultant<br>Wage Scale 4   | 1-351                     | \$5.63 per<br>repair call<br>handled | РСР   | Daily   |

<sup>&</sup>lt;sup>1</sup> Pricing methodologies include Tariff or Publicly Filed Rate (PFR); Prevailing Company Price (PCP); and higher/lower of Fully Distributed Cost (FDC) or Fair Market Value (FMV). FDC includes the cost of materials (unless they were paid for by the affiliate) and all direct and indirect miscellaneous and overhead costs for goods and services provided. <sup>2</sup> As indicated on Cost Allocation Manual (CAM)